

MI-001-01

Integrated Management System Policy



Quality and Environmental Policy

Quality is the Commitment We Build On

We are a family-owned company specialising in the custom processing of technical textiles and netting. Our mission is to create fair and flexible solutions for customers who seek quality, a personal approach, and the confidence that they can rely on us today and in the future.

We do not view quality merely as meeting the technical specifications of a product. For us, quality is reflected in the way we work, communicate and cooperate. It means fulfilling our commitments, acting openly, finding solutions and taking responsibility for the results of our work.

Therefore, the company's management adopts this Quality Policy as a commitment to our customers, employees, suppliers and all other interested parties.

Our Principles

The Customer is Our Partner

We strive to build long-term relationships based on trust, reliability and fair dealing. We do not want to be merely a supplier of products – we want to be a partner whom customers can turn to even when faced with demanding or non-standard requirements.

Therefore, we:

- listen to our customers' needs and seek solutions that meet their expectations,
- deliver products and services at the required quality, within the agreed timeframe and scope,
- use high-quality materials that support the long service life and reliability of our products,
- offer solutions tailored to specific customer requirements – from dimensions to packaging,
- strive for high delivery reliability and minimise errors,
- act openly and fairly even in challenging situations.

People are the Foundation of Quality

High-quality products are created by people who understand their work, have the necessary conditions to perform it well and know that their work has a purpose. As a family-owned company, we create an environment in which people know and respect one another and can communicate openly.



Therefore, we:

- support the professional and personal development of our employees,
- create a stable, safe and fair working environment,
- support open communication and cooperation throughout the company,
- provide employees with the resources and responsibilities necessary to perform their work to a high standard,
- value the contribution of every employee and support an individual approach to their needs.

Quality is Created by Well-Managed Processes

Quality does not happen by chance. It is the result of well-designed processes, clearly defined responsibilities and the everyday work of all employees.

Therefore, we:

- manage the company through clearly defined and interconnected processes,
- define responsibilities, authorities and objectives for individual processes,
- regularly evaluate process performance and identify opportunities for improvement,
- support process flexibility so that we can respond to individual customer requirements while maintaining a high level of quality,
- make decisions based on verified information, experience and objective data.

We Protect the Environment

We operate and manufacture in a way that is considerate of the environment. We minimise the risks of pollution through a management system based on ČSN EN ISO 9001:2015 and ČSN EN ISO 14001:2015, and we consider responsibility for environmental protection to be an integral part of every decision, not a mere formality.

Therefore, we:

- comply with applicable environmental legislation,
- educate our employees and involve them in environmental protection,
- place emphasis on preventing negative environmental impacts,
- reduce our carbon footprint by 50% by the end of 2031.

Management Commitment

The company's management is committed to:

- continuously developing and improving the quality and environmental management system,
- fulfilling customer requirements, legal requirements and other applicable obligations,
- setting quality objectives and creating the conditions necessary for their achievement,
- providing the necessary human, technical, material and financial resources,
- supporting the prevention of nonconformities, risk management and the use of opportunities for improvement,
- developing long-term partnerships with customers, suppliers and business partners,



- supporting innovation, modern technologies and efficient ways of working that bring greater value to our customers and the company,
- creating a safe working environment and taking a responsible approach to environmental protection.

Our Commitment

Our goal is not merely to manufacture high-quality products. We want to be a company that customers trust, that employees are proud to be part of, and whose business partners know will fulfil its commitments.

This Quality Policy is binding on all employees of the company. The company's management regularly reviews its continued suitability and creates the conditions for its day-to-day implementation and for the continual improvement of the quality and environmental management system.

Hodějice, January 21, 2026

Milan Polouček

Managing Director

